

Eden Rock

VILLA RENTAL

ST BARTHS



YOUR SAFE STAY WITH US

Eden Rock - St Barths is closely monitoring the Covid-19 epidemic and our foremost priority is the health and comfort of our guests and team members.

In addition to implementing new hygiene and safety measures, we have developed specific protocols for the following procedures, strictly adhering to the public health guidelines of the French Government, to ensure your stay with us is safe and secure:

Transport

- Provide a Covid-negative RT-PCR test, please refer to the island entry protocol for more details.
- Private transfer to your villa - our vehicles are disinfected with a virucide lotion between each and every use.
- Sanitation of your luggage by our ER team members prior to entering the villa.
- Your rental car will be delivered directly to your villa all cars having been treated and disinfected using biological fluids prior delivery.

Guest and hotelier safety

- All ERock Staff have received regular and comprehensive training on health and safety protocols including the correct wearing of personal protective equipment (mainly masks and gloves) and amplified training and insistence on the importance of hand washing and social distancing guidelines.
- Handshaking and “French Kissing” (sadly) is now replaced by a nod and a most wonderfully sunny smile.
- Anyone at any stage having symptoms or reporting unwell will be helped immediately and will be assisted and cared for by qualified medical personnel available on site ER and ERVR 24/7.

Cleaning and hygiene

- Use of cleaning products containing disinfectant plus high temperature steamers and ozone machines (available only in some of our villas) to sanitize the villa space and its furniture, mattresses, flooring. Great importance is being placed on villa AirCon systems and air cleanliness in order to enhance freshness and sanitation.
- Sterile protective measures in place within the villa when laundering Guests’ linen or personal clothes (also available on request at Eden Rocks’ laundry in St Jean).

Public spaces

- Hand sanitizers used frequently throughout all common areas.
- Physical distancing with mitigation protocols as necessary i.e. limiting occupancy, distancing of beach chairs, controlled access to the gym.
- Use of the Eden Rock App “InsidER” available on personal mobile devices or disinfected Ipad. This to read news and daily menus’ plus other helpful info.



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