

Eden Rock

VILLA RENTAL

ST BARTHS



YOUR SAFE STAY WITH US

Eden Rock Villa Rental is closely monitoring the Covid-19 epidemic and our foremost priority is the health and comfort of our guests and team members.

In addition to implementing new hygiene and safety measures, we have developed specific protocols for the following procedures, strictly adhering to the public health guidelines of the French Government, to ensure your stay with us is safe and secure:

Transport

- St Barths is open to guest travellers worldwide who are requested to provide a negative COVID-19 PCR or antigen (rapid test) test upon arrival to the island (kindly ask for the island entry protocol for more details).
- Private transfer to your villa - our vehicles are disinfected with ozone technology between each and every use.
- Sanitation of your luggage.
- Your rental car will be delivered directly to your villa.... all cars arranged through our concierge are treated and disinfected with ozone by our partners prior delivery.

Guest and hotelier safety

- Our team has received regular and comprehensive training on health and safety protocols including the correct wearing of personal protective equipment (masks) and amplified training and insistence on the importance of hand washing and social distancing guidelines.
- All ERock team wearing a maskand a big smile just behind it.
- Handshaking and “French Kissing” (sadly) is now replaced by a friendly nod .
- Anyone at any stage having symptoms or reporting unwell will be helped immediately and will be assisted and cared for by qualified medical personnel available on site 24/7.

Cleaning and hygiene at your Villa

- Complimentary sanitizing kits provided upon arrival including hydroalcoholic gel and disposable masks.
- Use of cleaning products containing disinfectant to sanitize the accomodation space and its furniture.
- Use of anti-bacterial ozone air treatments in some villas.

Hotel public spaces

- The hotel uses the latest sterilization technologies including anti-bacterial ozone air treatments to sanitize public spaces, service areas and back office.
- Use of handheld sprayers to sanitize specific areas (restaurant, cars, spa).
- Hand sanitizers available throughout all the property.
- Eden Rock valet parking will disinfect your car, with special attention to all touchpoints before handing it back to you.
- Physical distancing.
- Controlled access to the gym.
- Use of the Eden Rock App “InsidER” available on personal mobile devices or disinfected Ipads. This to read news and other helpful info.
- Menus also available on your smartphone via flashcode.
- Tables are limited to 6 guests, any larger party shall be accommodated in two tables next to each other.
- Drink service is not available at the Rémy bar counter.
- Guests are requested to leave a contact detail information, this will only be shared with local health authority upon request to help blocking any spread of the virus.
- Guests are kindly required to wear a mask in common areas.



OETKER COLLECTION

Masterpiece Hotels

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